A study on the effectiveness of different types of navigational assistance in video games when performing complex wayfinding tasks

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Final: Guided Research

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Introduction

- Navigational assistance is almost omnipresent in games
 - Which type is the most important?
 - Which variation of it is best?
 - Why is it best?
- Navigational factors:
 - Knowledge building
 - Wayfinding
 - Immersion



Introduction

Maps

- Most common type of navigational assistance
- Diegetic vs. Non-diegetic
- Popup vs. Minimap



[1] Grand Theft Auto V



[2] Monster Hunter: Rise



[3] Far Cry 2



Agenda

- Related Work
- Goals of this Study
- Implementation
- Evaluation
- Future Work
- Conclusion



Related Work

- Studies and papers on navigational assistance exist
 - Mostly focus on assistance itself
 - Seldom focus on differences between similar types of assistance
- Navigational assistance in games evolves with modern technology (Chądzyńska et al., 2016)
- Visual wayfinding cues in 3D games are very effective (Moura et al., 2015)
- Immersive/diegetic wayfinding cues have the potential to outshine classical maps (Nisbet, 2016)



Goals of this Study

- Check for differences between similar Wayfinding methods
 - Focus on maps
 - Evaluate "best" type
 - User feedback
 - User performance
- Provide a complex game environment
- Record interesting data

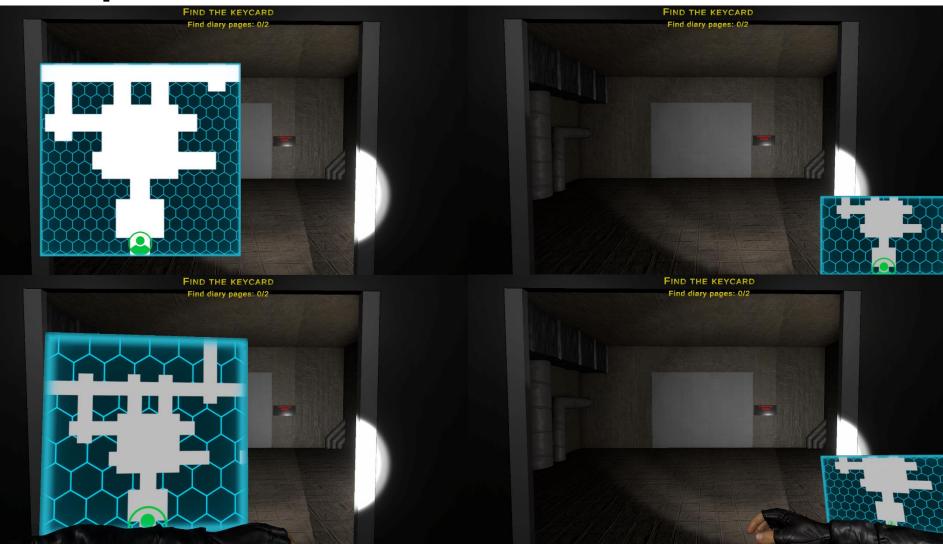
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Implementation

- Problem: Game with multiple map types required
- Solution: Development of the "Sewers" level of "The Facility"
- Requirements:
 - Atmospheric
 - Immersive
 - Difficult to navigate alone
 - Small yet notable amount of distinct maps

Implementation

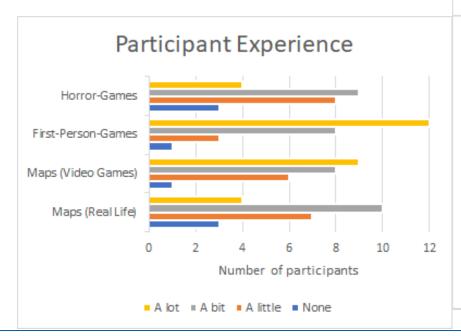


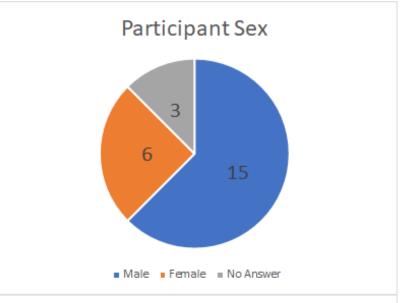


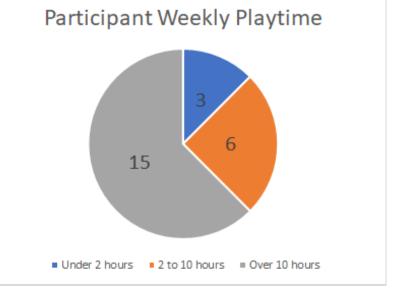
- User Study
- Changes from the core level:
 - Players use each map instead of a single one
 - Players only play through the intro once
 - Players repeat the "Northern Labyrinth" once per map
 - The enemy is unable to kill the player
 - The enemy is removed from the "Northern Labyrinth"
 - Upon falling into the abyss, the player is teleported to the beginning of the study sequence
- Map Evaluation:
 - Game Experience Questionnaire (GEQ): In-game GEQ
 - System Usability Scale



- Demographics:
 - 24 Participants
 - Ages: 20 to 59
 - Average age: ~25



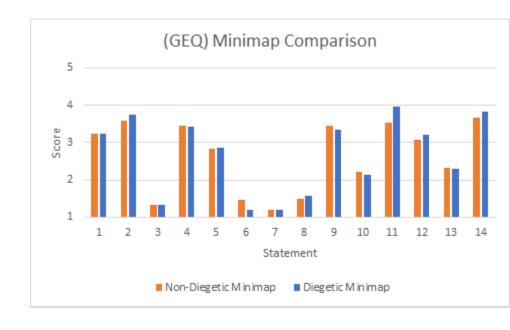








- Minimap GEQ Results:
 - (2): "I felt successful"
 - (7): "I found it tiresome"
 - (9): "I felt skillful"
 - (11): "I felt content"
 - (12): "I felt challenged"
 - (14): "I felt good"

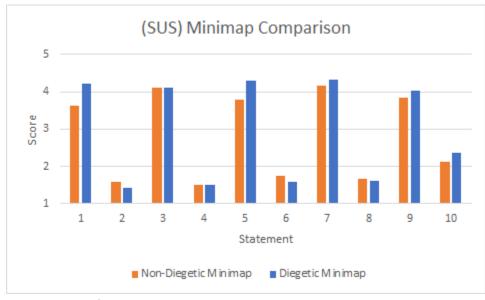


- Only small differences
- Diegetic Minimap slightly more difficult to handle, but more rewarding



Minimap SUS Results:

- (1): "I think that I would like to use this system frequently"
- (5): "I found the various functions in this system were well integrated"
- (9): "I felt very confident using the system"

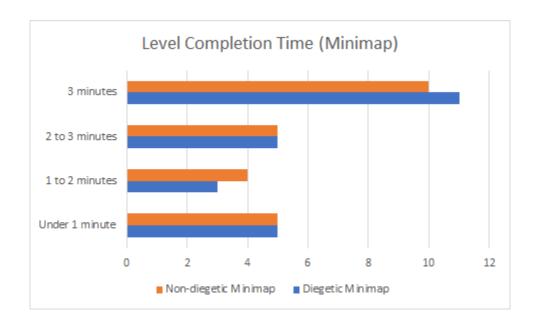


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- (10): "I needed to learn a lot of things before I could get going with this system"
- Same results as for the GEQ
- Non-diegetic map was perceived as slightly more complex and less consistent

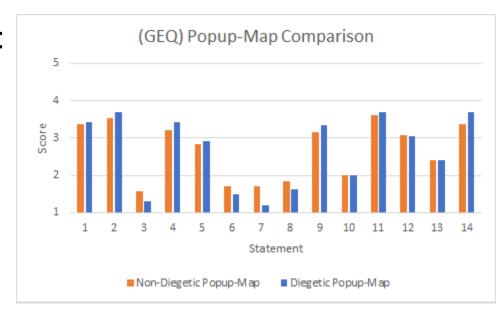


- Minimap Playtime
 - Non-diegetic average time: 2:12 min
 - Diegetic average time: 2:13 min





- Popup-Map GEQ Results:
 - (2): "I felt successful"
 - (3): "I felt bored"
 - (4): "I found it impressive"
 - (6): "I felt frustrated"
 - (7): "I found it tiresome"
 - (8): "I felt irritable"
 - (9): "I felt skillful"
 - (14): "I felt good"

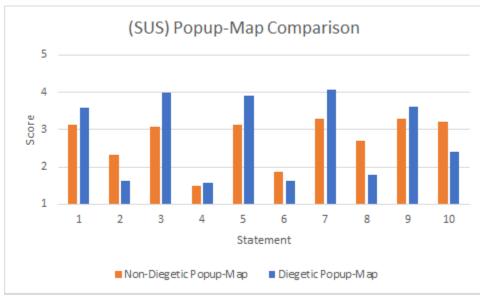


- Only small differences to each other, but noticeable differences to Minimap
 - Lower perceived skill
 - > Higher perceived challenge





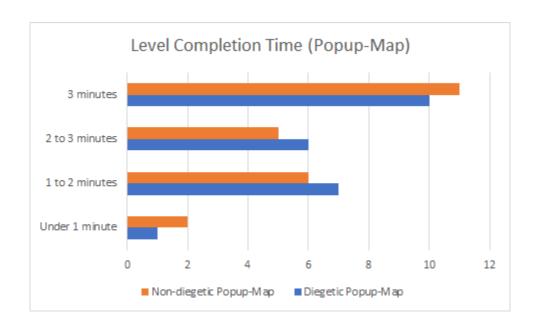
- Popup-Map SUS Results:
 - (1): "I think that I would like to use this system frequently"
 - (3): "I found the system was easy to use"
 - (9): "I felt very confident using the system"
 - (10): "I needed to learn a lot of things before I could get going with this system"



- Much larger differences than at GEQ
- Non-diegetic map was perceived as much more complex and difficult to use

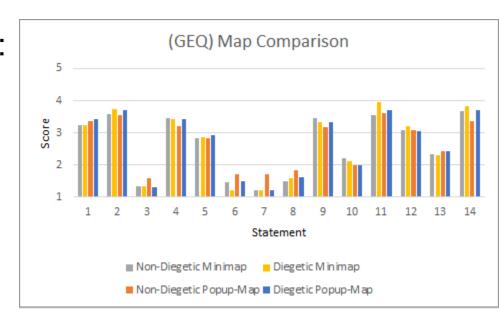


- Popup-Map Playtime
 - Non-diegetic average time: 2:18 min
 - Diegetic average time: 2:17 min





- Direct comparison (GEQ):
 - Generally quite similar
 - Largest differences at "negative" statements
 - (6): "I felt frustrated"
 - (7): "I found it tiresome"
 - (11): "I felt content"

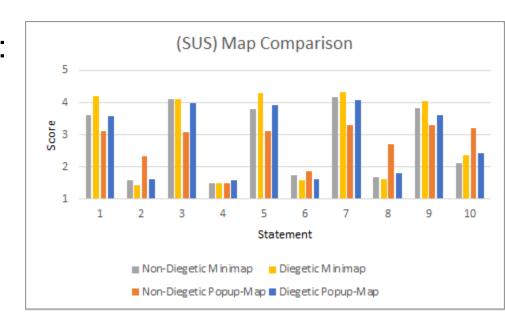


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- Overall:
 - Non-Diegetic Popup-Map rated the worst
 - Diegetic Minimap rated the best



- Direct comparison (SUS):
 - Multiple large differences
 - (3): "I thought the system was easy to use"
 - (5): "I found the various functions in this system very well integrated"
 - (8): "I found the system very cumbersome to use"



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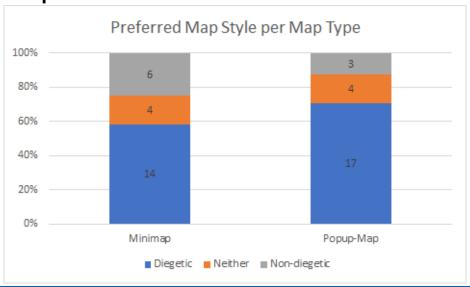
- > Overall:
 - Non-Diegetic Popup-Map rated the worst
 - Diegetic Minimap rated the best
- Same as for GEQ



Playtime comparison:

	Diegetic	Non-diegetic
Minimap	2:13	2:12
Popup-Map	2:17	2:18

Preferred maps:





Future Work

- Further Testing
 - Larger dataset could solidify findings
 - Specific demographic groups highly vary in performance
- Addition of new varying level environments
 - Procedural generation
 - Varying level aesthetics
 - Either pre-seeded or completely random
- Evaluation of other navigational assistances
 - Voice/Acoustic Guidance
 - Diegetic arrows and lines



Conclusion

- Most useful map:
 - Lowest average time: Non-diegetic Minimap
 - Highest user satisfaction: Diegetic Minimap
- Least useful map:
 - Highest average time: Non-diegetic Popup-Map
 - Lowest user satisfaction: Non-diegetic Popup-Map

- Minimaps are generally easier to use
- Diegetic maps are generally preferrable



List of References

- 1. (Thumbnail) https://www.youtube.com/watch?v=vJWZo0yk_Ok
- 2. (Screenshot) https://game8.co/games/Monster-Hunter-Rise/archives/316099
- 3. Rotzetter, Francine. (2018). Nonverbal Guidance Systems Seamless Player-leading in Open-world Games. 10.14361/9783839443040-009.
- 4. Chądzyńska, Dominika and Gotlib, Dariusz. "Maps in video games range of applications" Polish Cartographical Review, vol.47, no.3, 2016, pp.137-145. https://doi.org/10.1515/pcr-2015-0011
- 5. Moura, Dinara, and Lyn Bartram. "Investigating players' responses to wayfinding cues in 3D video games." *CHI'14 Extended Abstracts on Human Factors in Computing Systems*. 2014. 1513-1518.
- 6. Nisbet, Brett. "Immersive Wayfinding Cues for 3D Video Games." (2016).