User Study
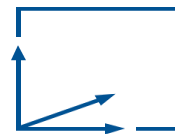
Polina Kazakova

Bachelor Information Systems

Supervisor(s): Dr.rer.nat. David A. Plecher, M.A.

Interview process ~ 1h30

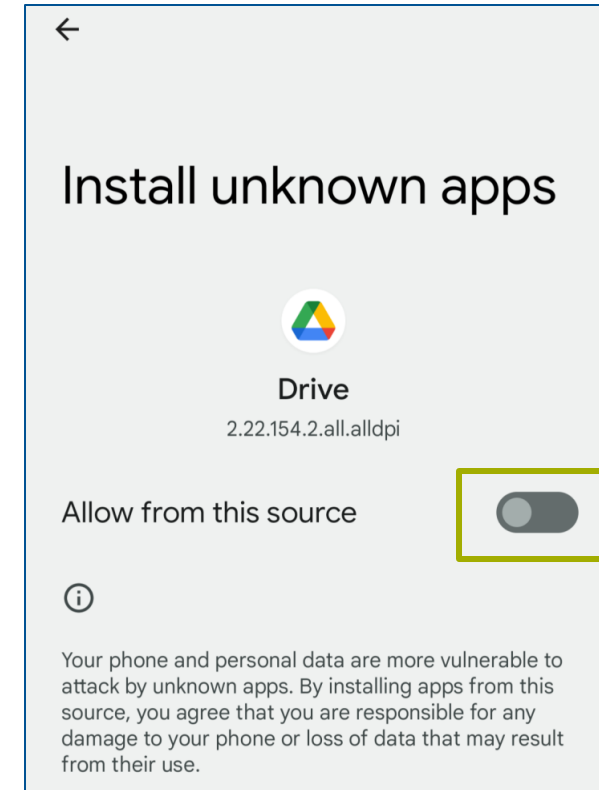**INTRO / BRIEFING**

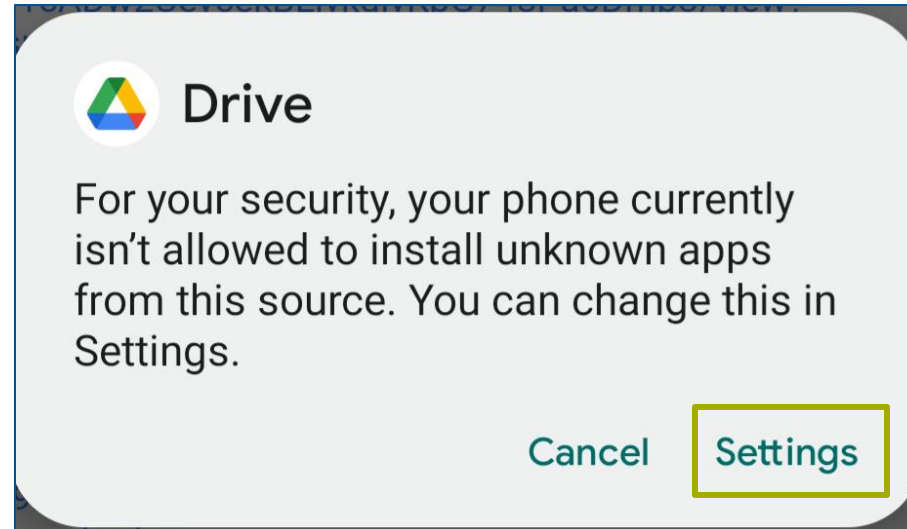Greeting
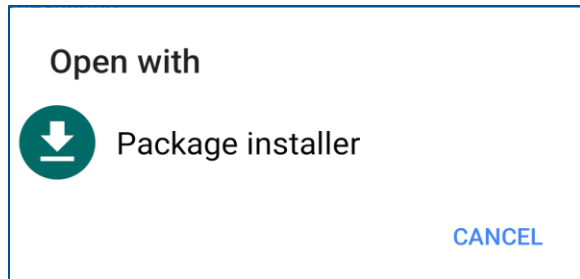
Introduction

Goal

PRE-SESSION-INTERVIEW

Business role

Experience with the product / topic

Task 1

Task 2

Task X

POST-SESSION-INTERVIEW

Requests

Questionnaire

OUTRO

Next Steps

Goodbye

Install app

ENG:

DEU:

Installation guide

Open with

Package installer

CANCEL

Drive

For your security, your phone currently isn't allowed to install unknown apps from this source. You can change this in Settings.

Cancel Settings

←

Install unknown apps

Drive
2.22.154.2.all.alldpi

Allow from this source

Your phone and personal data are more vulnerable to attack by unknown apps. By installing apps from this source, you agree that you are responsible for any damage to your phone or loss of data that may result from their use.

While app is loading please fill out the pretest

- https://forms.gle/yrWgZsz6oyYDvbwBA

- Study ID:
    - You can use your tum ID (e.g. **ga58gij**)
    - Or use following scheme in one line:
        - First letter of your name (P)
        - First letter of your surname (K)
        - Your birthday (01)
        - Your birthyear (92)
            - > **PK0192**

        - **Please note this ID for post test!**

Tasks AR and NON-AR

1. Locate/find the information button (i) and read/familiarise yourself with the information there.

2. Interact with the column

3. Inspect references in Breakdown of the column

4. (AR: +opt.screenshot)

5. Complete the puzzle.

Post test

- AR group:
  - https://forms.gle/G7E5dMhbWUXJGTTA9
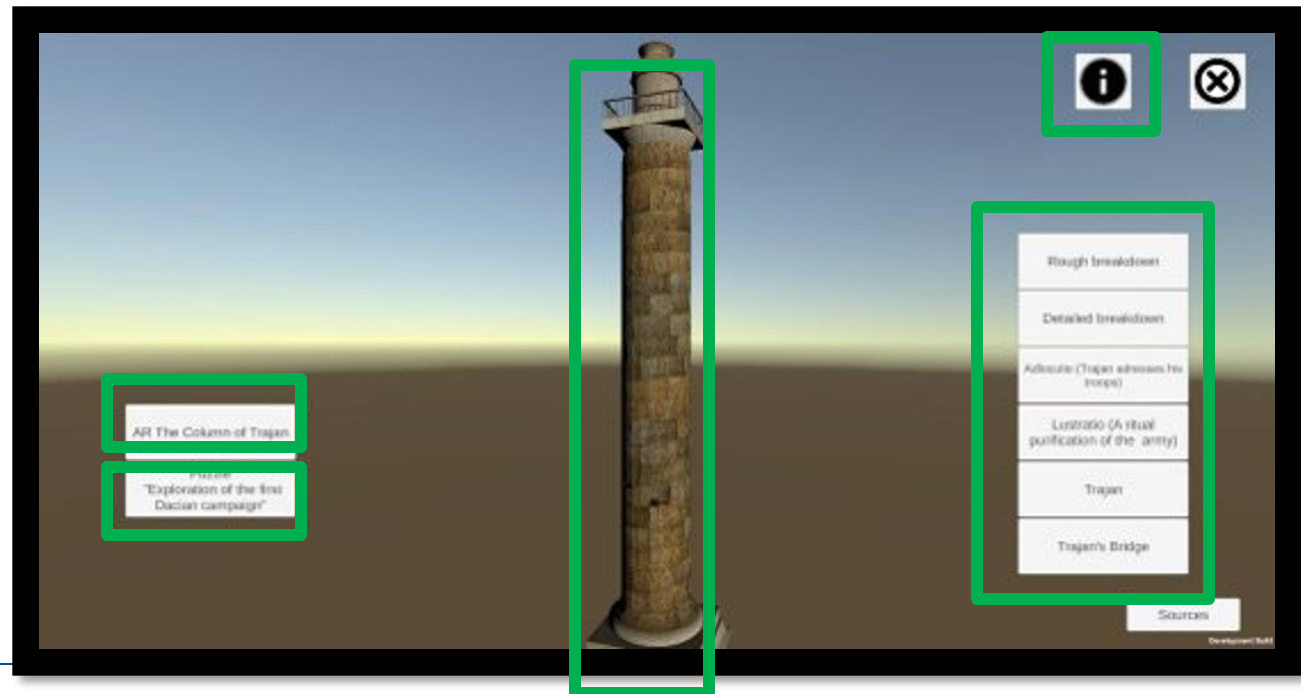
- Non-AR group:
  - https://forms.gle/LoywTrDg1pm6seTV9

Unistall app and revert your settings

Settings ->

Apps ->

Special app access ->

Install unknown apss ->

Drive -> not allowed